



**Road Runner Moving DBA Real Movers  
Moving And Storage**

7750 Okeechobee Boulevard Suite 4-662  
West Palm Beach FL 33411  
US DOT: 2850350 MC: 955522  
Registration #: 2725

Phone: Toll Free: 305-330-3701 Fax:  
M-F 8:30 am-5:30 pm  
Hours: After Hours 5:30 pm - 8:30 am  
24/7 1-866-916-8506  
Email: [info@roadrunnermovingandstorage](mailto:info@roadrunnermovingandstorage)  
Web: <http://www.roadrunnermovingandstorage.com>

**Binding Estimate Cost for Service**

**Pick-Up From: John Doe**

Address:  
Level, Floor, Apt:  
City, State, Zip: Miami, FL 33169  
Contact Phone1: 1234567890  
Customer Email: [john DOE@john.com](mailto:john DOE@john.com)

**Delivery To: John Doe**

Address:  
Level, Floor, Apt:  
City, State, Zip: Brooklyn, NY 11215  
Contact Phone1:

**General Information:**

Estimate Number: **R3397556**  
Moving Consultant: **Joe**  
**Long Distance:** 1279 miles  
Estimated Volume: **500 CF**  
Estimated Rate: **\$3.15 per cf**  
Moving Date: **Friday, 09/22/2017**  
Created on: **09/22/2017**

**Estimate Cost for Service:**

<b>Basic Estimate Price</b>	<b>\$1575.00</b>
<b>Fuel Surcharge: 5.00 %</b>	<b>\$78.75</b>
<b>Basic Valuation Protection: \$0.60 per lbs. per article</b>	<b>\$0.00</b>
<b>Total Moving Estimate</b>	<b>\$1653.75</b>

**Articles List of Items/Volume Amount (cf/lbs to be moved): 1 Items, 1 Pieces**

Qty	Items	Qty	Items	Qty	Items
1	[ SIX BEDROOMS AND MORE ]				

**Full Value Protection Amount of Liability: \$21,000.00 (Optional)**

<b>Deductible Levels:</b>	<b>\$1500</b>	<b>\$2000</b>	<b>\$3500</b>	<b>\$4000</b>		
<b>Valuation Charge:</b>	<b>\$2520.00</b>	<b>\$2310.00</b>	<b>\$2205.00</b>	<b>\$2100.00</b>		
<b>Total Estimate Plus Valuation Charge:</b>	<b>\$4173.75</b>	<b>\$3963.75</b>	<b>\$3858.75</b>	<b>\$3753.75</b>		

**WARNING:** If a moving company loses or damages your goods, there are 2 different standards for the company's liability based on the types of rates you pay. **BY FEDERAL LAW, THIS FORM MUST CONTAIN A FILLED-IN ESTIMATE OF THE COST OF A MOVE FOR WHICH THE MOVING COMPANY IS LIABLE FOR THE FULL (REPLACEMENT) VALUE OF YOUR GOODS** in the event of loss of, or damage to, the goods. This form may also contain an estimate of the cost of a move in which the moving company is liable for **FAR LESS** than the replacement value of your goods, typically at a lower cost to you. You will select the liability level later, on the bill of lading (contract) for your move. Before selecting a liability level, please read "Your Rights and Responsibilities When You Move," provided by the moving company, and seek further information at the government website [www.protectyourmove.gov](http://www.protectyourmove.gov)

**\*WEIGHT IS ALWAYS UNLIMITED!!\***

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The Estimated Transportation Cost is BINDING and GUARANTEED based on the total Cu. Ft. (Volume Amount) provided by customer prior to move date. Customer Responsibility is to make sure that all boxes and fragile items are packed, boxed up and ready for pick-up unless noted differently on this Binding Estimate Cost for Service. WEIGHT IS ALWAYS UNLIMITED!!

Thank you for choosing Real Movers. We are happy to provide you, the Customer, this estimate based on the list of items and services you requested at the time this estimate was prepared. This **BINDING** estimate is based upon the specific items to be moved and services ordered as listed on the estimate. ***Your estimated price is guaranteed not to change unless you order additional services, add additional items to be moved, or additional weight to be moved which are not specifically listed on the estimate. Please carefully review this estimate for accuracy.*** If you make any changes to the list of services ordered or the items to be moved, you must notify the estimator prior to your move date so an updated estimate can be issued to you and last minute price changes can be avoided. Accuracy of your estimate is wholly dependent upon the completeness of the specific items you inform the estimator that you are moving. Be advised that any changes to your order will result in a change to your estimated price. For example, if you add additional items to be moved or order additional services at the last minute your price will increase accordingly. In order to avoid last minute price changes we urge you to make certain to verify the accuracy of the description of services and items to be moved on this estimate and to notify your salesperson if you wish to make any changes to the services ordered and number of items to be moved. If on the date of the move you order last minute services or tender additional items to be moved the mover will issue you a new updated written estimate reflecting the change to the total estimated price. In such a case, a revised written visual estimate must be approved by you and signed prior to any services being performed. The Estimated Transportation Cost is **BINDING** based on the total Cu. Ft. (Volume Amount) provided by customer prior to move date. This document is an estimate only and not a contract. Packing labor and materials are not included unless specifically itemized on the estimate. Customer Responsibility is to make sure that all boxes and fragile items are packed, boxed up and ready for pick-up

unless noted differently on this Binding Estimate Cost for Service. This estimate covers only the articles and services specifically listed.

**The Above Binding Estimate Cost for Service Includes:**

- ✓ Tolls, Gas, Mileage and Taxes.
- ✓ Detailed Itemized Inventory List on Move Date.
- ✓ Special Moving Blankets to Wrap and Protect Your Non - Fragile Items.
- ✓ Basic Disassembling and Assembling of Basic Furniture (if needed).
- ✓ Full Standard Valuation Protection at the rate of 0.60 per pound per article.
- ✓ One Month of Storage (Must be mentioned and included in estimate PRIOR to booking).

**This Is A Full Professional Service Move!!!**

Please note that the inventory items listed below are not guaranteed volume (cubic feet) accuracy unless an onsite visual estimate was performed. The inventory provided by you on this Binding Estimate Cost for Service only used as a tool for the carrier to generate your total cubic feet (Volume Amount). Any additional cubic feet or any additional services added on move-out day will result in an additional cost based on the terms the Binding Estimate Cost for Service (once booked) and our company's full Tariff. This estimate includes labor, loading, unloading, and basic valuation – this estimate is not a contract for services or guarantee of any kind. All items being shipped must be properly packed or they will not be moved.

**ADDITIONAL FEES:** This estimate is based on a flexible delivery schedule and normal access conditions at both pick-up and delivery locations (there must be access for a 48' or 53' tractor trailer with a maximum distance of 75ft. from the truck to your door, and carrying up to 2nd floor stairs to avoid additional charges). In the event there is an excessive carry of anything over and above the first 75 feet, which is considered a normal access condition, the customer will incur a charge of \$.50.00 for every additional 75 feet increment. When moving out of an apartment and stairs are involved, there is a charge for any floor above the 2nd floor. The customer will incur a charge of \$75.00 per additional floor. If the customer's destination cannot accommodate a 53" tractor trailer, the customer will be charged a shuttle fee in the amount of \$1.00 per cubic foot, with a minimum charge of \$300.00 in case of Redelivery additional fees will apply.

**Company Terms & Conditions**

Please read the following requirements & regulations to ensure a smooth and worry free move.

**RESCHEDULE / CANCEL OF SERVICE:** Estimates may be cancelled and deposits are fully refundable up to 72 hours prior to the start of the moving services. An estimate/order may not be cancelled and deposits are not refundable after the mover has begun the physical moving services, including but not limited to: packing, loading, storage, transportation to and from the pick-up or delivery address, etc. Moving services may not begin until the contract for service (Bill of Lading) is signed by the customer authorizing the mover to begin services.

**TERMS OF PAYMENTS:** Upon booking, a secured deposit is required, in the form of a personal check, Postal Money Order, Cash, ACH By Phone or direct Deposit. Upon pickup, 50% payment is due in the form of: personal check, cashier check, company check, MoneyGram, Postal Money Order, or Cash payable to: Real Movers, The remaining balance must be paid in full upon arrival of delivery (before unloading your shipment) by CASH or POSTAL MONEY ORDER only. Real Movers.

**PACKING YOUR GOODS:** All Customers are responsible to pack all boxes and fragile items (glass, mirror, marble, and electronics) unless noted differently on this Estimate Cost For Service (via "Your Estimate Cost For Service No." email). For health and sanitary reasons all mattress', box springs, and futon pads must be properly protected in Mattress box or plastic cover. Personal effects in plastic bags are not allowed in the truck. Packing supplies are not included in the transportation cost and will be charged if required. Elaborate furniture items that need to be disassembled and/or reassembled may require a 3rd party professional servicing or additional labor and should be disclosed to your estimator in advance of the move to be included on the estimate. Disconnecting and reconnecting of appliances is not included in the estimate. Reassembly of any item is subject to the availability of tools and/or parts being available at delivery. Packing, materials, and unpacking services, are available at an additional charge and are only included in this estimate if the service is listed on the services section of the estimate.

**ABBREVIATIONS and DEFINITIONS:** Carrier: the moving company. Shipper: the consumer hiring the moving company. Articles listed as follows: Articles listed as CP = Carrier Packed; PBO = Packed By Owner; PO = fragile item to be wrapped with Pads Only per customer.

**CERTIFICATE OF INSURANCE:** Some buildings require a certificate of insurance from the mover. Please check with your building management at both current and new locations regarding their requirements. Please notify your Relocation Specialist and we will be glad to assist you. Note: A fee may apply depending on building requirements.

**PARKING RESTRICTIONS:** Customers must confirm parking restrictions with the building/s management or local police department at both current and new locations in order for the carrier to avoid parking violations. If the truck physically or for reasons of parking restrictions cannot park close enough, Long Carrying or Shuttle Truck Service charges will apply and added to the original agreement.

**FURNITURE TRANSPORTATION:** Our Company requires that all drawers must be emptied prior to the day of move. Furniture with full drawers will not be transported due to high risk of damage to the actual furniture, premises walls and floors.

**UTILITIES / APPLIANCES:** Make sure that all of your utilities and appliances will be turned off and disassembled from electric, gas and water connections prior to the day of your move. We do not disassemble or reassemble any utilities or appliances at both current and new locations on the day of your move-out or move-in.

**LIABILITY:** Real Movers provides two valuation options: Limited liability and full replacement value (FVP). Both plans cover furniture and boxes packed/unpacked by Real Movers. We suggest you purchase third party insurance to protect your property. Please read carefully before making your selection. Subject to the minimum valuation of \$0.60 per pound per article and in compliance with and subject to the provisions of 49 CFR Section 375.701(a), Real Movers cannot control whether proper packing methods are used by shipper, therefore on boxes packed by the owner as well as pressed wood (particle board) furniture, fragile or brittle items such as glass, china, ornaments, etc.; liability is limited to \$0.60 per pound per article. Real Movers has the right to inspect and repair any alleged damage. Consumer shipper waives all claims and Real Movers is not liable or negligent for any damage to the interior or exterior of any residence including, but not limited to walls, floors, ceilings, stairs, banisters, carpets, plumbing, doorways, driveways, walkways, landscaping, etc. In addition, you are not able to give us to carry and we accept no liability whatsoever for firearms, jewelry, cash, bank notes, any financial instruments, hazardous materials, liquids.

**PICK UP AND DELIVERY SCHEDULE:** Pickup and delivery dates are not guaranteed unless the optional Premium Guaranteed Service (P.G.S.) is purchased. Standard Service (S.S.) period is up to a maximum of thirty business weekdays, not including storage time, beginning on the first date indicated as available for delivery (not the date of pickup). The date indicated as "1st available for delivery" is first date of the delivery window and not the promised delivery date. Real Movers estimated delivery period is up to thirty business days from date indicated as first available for delivery. All Estimated time of arrivals are subject to change depending on many industries factors such as traffic, weather conditions, unforeseen mechanical problems or unexpected services to be rendered with orders scheduled before you (mostly applies on second, third or fourth shifts). **Note:** Real Movers will not discount any account due to any delays listed above. We will keep the customer informed verbally on the move date with a new / revised ETA (Estimated Time of Arrival) depending on our schedule.

**REVISED WRITTEN ESTIMATE:** If prior to or on the day of the scheduled pick-up the shipper tenders more property or makes a change to the initial order for which they received an estimate; Real Movers may either (1) undertake the job with the additional property, in which case the shipper would only be required to pay 10% more than the initial estimate to receive the property on a non-binding estimate or 100% of the binding estimate and the remaining balance will be billed after the 30 day deferment. Or (2) Real Movers and shipper may execute a Revised/Rescission document, PRIOR TO LOADING OR OTHERWISE BEGINNING THE JOB, this rescission document and new estimate given prior to loading will service as the only active estimate for which charges will be calculated.

**AGREED MANDATORY CHOICE OF LAW, VENUE AND JURISDICTION.** If a lawsuit becomes necessary to resolve any dispute between Real Movers and shipper, said suit shall and must only be brought in circuit or county court in and for Broward County, Florida. Suits involving disputed over interstate shipments must be limited to the governing federal law. Both parties agree to submit themselves to the jurisdiction of the Florida Courts and agree given the relationship to the state, such exercise is reasonable and lawful. Shipper consents to jurisdiction in Broward County, Florida and hereby waives the right to be served within the State of Florida.

**AGENTS:** Real Movers may use agents/independent sub-contractors on all orders. Additionally, unless you purchased an "exclusive use of the vehicle" option, there is no guarantee that your items will not be temporarily stored or offloaded and reloaded onto a different vehicle then performed pickup and consolidated with other shipments.

**LEGAL PROCESS NOTICE TO ALL CLAIMS:** Real Movers shall not be liable for the loss or damage of the goods unless claim is made in writing supported by proof of ownership, value, and weight. As a condition precedent, all outstanding monies due to Real Movers must be paid in full before any claim can be made. Claims must be filed within 9 months of delivery or demand thereof is refused and must be limited to the destination descriptions of damages for each item on the inventory logs. All damages and missing items must be noted on the inventory logs. Damage indications must specify each item damaged at the time of delivery. Shipper or agent has full authority to order services and enter into agreement.

**SUMMARY OF NEUTRAL DISPUTE SETTLEMENT PROGRAM:** Our neutral arbitration program has been designed to give neither the carrier nor the shipper any special advantage. If a dispute arises between the carrier and the shipper Arbitration may be a mutually beneficial alternative to help resolve the dispute. Section 49 U.S.C. Section 375.211 provides that a mover must have a program in place to provide shippers with an Arbitration alternative. Arbitration is optional and not required under Federal law. 1. Summary of the arbitration process: Arbitration is an alternative to courtroom litigation. It provides each party to the dispute to present their cases and allows a neutral third party arbitrator to make decision as to the merits of each side's case. 2. Applicable costs: Each party is responsible for their own costs associated with arbitration. A benefit to the arbitration alternative may be that it is less expensive than traditional litigation. Each party is responsible for 50% of the costs associated with securing the arbitrator and 100% of their own expenses, including but not limited to attorney fees. 3. Legal effects: If the arbitration alternative is chosen, then any decision made by the arbitrator may be binding. Additionally, an arbitration decision may not be appealed in a court of law. There are many arbitration programs available at multiple locations throughout the United States. We are authorized to use and recommend AMSA Arbitration services. Contact information and other information about AMSA can be found at [www.amsa.org](http://www.amsa.org) Please contact the moving company if you wish to participate in or get more information about the arbitration program.

**SHIPMENT VALUATION AND COVERAGE:** Real Movers Basic Liability of \$0.60 per pound per article at no charge. If any article is lost, destroyed or damaged while in your mover's custody, your mover's liability is limited to the actual weight of the lost, destroyed or damaged article multiplied by \$0.60 cent per pound per article. This is the basic liability level and is provided to you at no charge. It is considerably less than the average value of household goods. Full value protection coverage is available for additional cost at customer's request (cannot be purchased after move has begun). See "Full Value Protection Amount of Liability" above.

**Notice of Maximum amount due upon delivery:** Final charges will be based on actual weight or cubic feet/volume of property and services provided. Maximum amount demanded at time of delivery, prior to unloading, is the amount of the non-binding estimate plus 10%; or 100% of the binding estimate. Actual charges may exceed the amount of estimate if additional services were ordered or required to be performed; if customer moved additional items, weight, or cubic feet; or if extra service options such as packing or storage were necessary.

**VERY IMPORTANT - IF YOU ADD ITEMS AT PICK-UP OR IF THE ITEMS ARE A DIFFERENT VOLUME AND/OR WEIGHT FROM WHAT IS ITEMIZED ON THIS ESTIMATE**

1. The mover may provide you with a revised estimate

2. DO NOT allow the mover to load the truck or perform any services before you agree in writing to the new estimate
3. If you have not signed the mover's revised estimate, and the mover loads the truck, then Federal regulation requires that the mover has reaffirmed the original estimate and cannot demand additional payment at delivery for the additional items. Any balance due above the binding estimate would need to be billed by the mover thirty days after delivery.

This is why we ask you to notify us of modifications at least 3 business days before the scheduled pick-up date, to avoid surprises at pick-up! On the day of pick-up, your foreman may offer you a new revised estimate listing all costs for the entire move including the additional services ordered or additional items to be moved, if any. The total price will be the same as the price listed on this estimate if your inventory's estimated weight/volume has not changed and if you do not require additional services. If your inventory's estimated weight/volume increases or if you require additional services, however, then your price may change based on the rate per pound and/or cubic feet stated in this estimate.

**CLAIM FILING PROCEDURE:** As per company **TERMS AND CONDITIONS**, in the unlikely event a customer realizes that some of their goods are damaged or missing, or if they feel that they have been over-charged or charged for services that they didn't receive prior, during or after services were completed, all customers **FULLY** understand that they **MUST** initially give the service provider (Moving Company) the **FIRST RIGHT** to fully investigate and respond in writing with a resolution to their issues.

To do so, please contact our Claims and customer retention Processing Company at [www.MovingClaims.net](http://www.MovingClaims.net) or Mail your inquiry to P.O. Box 630686, Miami, FL 33163. **NOTE:** In the event you are not satisfied when a resolution is made to your claim / complaint against the company, **ONLY THEN** you may contact any state, city, government, insurance, and consumer group such as the BBB, public, media organization, internet website or credit card agency.

**X** \_\_\_\_\_ (Customer Initials) **NOTICE AND WAIVERS:** In accordance with 49 CFR § 375.401(a)(2) and 49 CFR §371.113(c)(1), customer agrees to waive a physical survey in-home estimate of the household goods and alternatively agrees to receive a non-physical survey based written e-mail generated Binding Estimate based upon the customer provided item list of property to be transported and services ordered. Customer has agreed to receive and subsequently received the FMCSA publications "Ready to Move? – Tips for a Successful Interstate Move" and "Your Rights and Responsibilities When you Move" via e-mail hyperlink and accessed the Federal consumer protection information in the Internet." The terms of this estimate and all services to be provided are subject to the carrier's tariffs, incorporated by reference and available for inspection upon reasonable request at the carrier's offices. Please refer to: "You're Rights & Responsibilities When You Move" Brochure - [Rights & Responsibilities](#) as well as "Ready to Move" Brochure - [Ready to Move](#).

By placing a deposit with Real Movers, I am agreeing to the Terms & Conditions stated above. I have read and agree to the Terms & Conditions stated above:

**X** \_\_\_\_\_  
 Customer signature: \_\_\_\_\_ Date

**X** \_\_\_\_\_  
 Real Movers representative signature: \_\_\_\_\_ Date

\_\_\_\_\_  
 Customer Name Customer Signature Date